

## Discrimination is Against the Law

St. Joseph Regional Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. St. Joseph Regional Medical Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

St. Joseph Regional Medical Center:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - » Qualified sign language interpreters
  - » Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
  - » Qualified interpreters
  - » Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact any member of your care team or this facility's Chief Executive Officer.

If you believe that St. Joseph Regional Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

ScionHealth's Chief

Compliance Officer, 680 South Fourth Street, Louisville, KY 40202 Phone: (833) 3COURAGE

(833.326.8724) Fax: 502-596-4268

Email: courage@scionhealth.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Chief Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available at St. Joseph Regional Medical Center's website: https://www.sjrmc.org/.